

# Book Your Group Class

With LSLife



# Book Your Group Classes



## Open GoTeamUp Account (GTU)



Find your level



Check your monthly availability



Purchase the your Class Pass



Book within 90 days upto 5h your class



Not coming? Then CANCEL



We recommend you to read GoTeamUp Guide\*

# Booking >5 HOURS

## 2 ways

### GoTeamUp (GTU)>Learning Services

Purchase the group Pass matched your monthly availability, make sure you will be in London for the next 40 or 120 days that the pass lasts. Once you have the pass activated, go to the Schedule and according to your Skating Level, find the best class that suits you. Passes are not restricted by level, but you are, so please select the class right for it.

### GoTeamUp (GTU)>Schedule

Once in the Schedule menu, filter by instructor, location, or type (level). Select the class according to your level and availability, and book the class, if you didn't have purchased yet the pass, purchase is required (view purchase options, scroll down to find all the passes options) Once you get the right pass based on your monthly availability, You can book a [specific class](#) or a [recurring booking](#) (the same class every week or select all the classes dates in advanced) steroid

Once you [BOOK](#) any group class, you will find what you have been registered in the Schedule menu with the green rectangle:

Registered

# Cancel >5 HOURS

Maybe you have made a booking but you forgot that you had a birthday party on that time of the class, or your boss is asking you to stay late. We should know about these last minute changes with at least some hours before. Well, you have 5 hours you change your mind about your class booking.

All you need to do is to access to your GoTeamUp Account and follow the steps below:

GTU Account>My Account>Registrations>View class>Leave Class>Yes    **CANCEL ONE GROUP CLASS**

GTU Account>My Account>Reservations>Details>Cancel Reservation>Cancel Reservation    **CANCEL YOUR RESERVATION**

Open ended - until learning service expires

**CANCEL** this booking within 5 hours before the class starts. No credit is refunded after this time.



## Personal Circumstances

You can't come to the class because you are ill, or super comfy at home watching or perhaps you are on the beach enjoying your holidays. All these personal circumstances that anyone can have. That's why, we recommend you to choose in advanced the class pass according to your monthly availability. Your pass will remain valid for classes but the time will pass while you are not coming but we do not extend the time on your pass because personal reasons at least you didn't use any class in your pass.



## Club Circumstances

Your instructor has cancelled your current class and you can't go to another class time, or the club is on a Trip and many instructors are not available we will extend your pass for 1 week or the exact amount of time you the class were not available (but this process is not automatic, you must email us to let us know: [londoneskatelife@gmail.com](mailto:londoneskatelife@gmail.com))

# Get Ready!!

## Booking

Make sure that you have made your booking for the class with more than 5 hours before.



## Equipment

Get your skates and protection equipment with enough time in advanced. Get a discount on the price.



## Time



Please, check your journey times before your class to arrive on time to stretch, put the skates on and get ready to learn!!

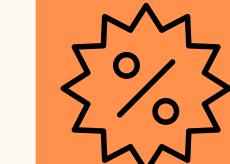
## Weather

If it rains, we normally change location to a covered place with enough time in advance. But we **do not cancel** the session.



## Discount

Get 15% in Slickwillies, show in the shop you are an Active Student (using your GTU account or ask your instructor for the



online code

CLICK HERE

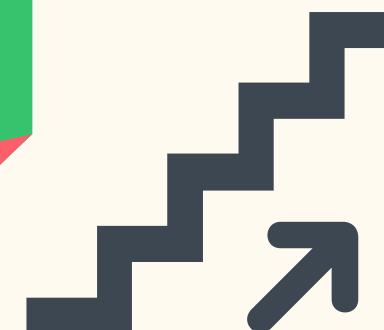
## Referrals

Invite new students to come, they get £5 off and you another £5. Get as many you want to save money and help the skating community to grow!



## Location

London has too many nice places to skate. Location can vary depend on the level or weather. Check your class information before coming.



## Cancel

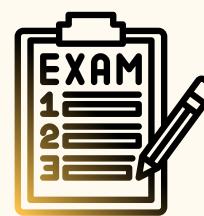
IF you can't commit, you have 5 hours to cancel (only through your account) after that time, you can't get any credit back.



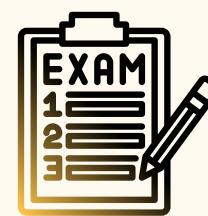
# Level Up?

Are you ready for next level?

Please check the exam tests for next level, email us [londonskatelife@gmail.com](mailto:londonskatelife@gmail.com) your video edit showing us you are ready to do the same as you can see in the video exam.



Click on Exam icon to read our Level Description



**LS1**  
**Beginner**



**LS2**  
**Intermediate**



**LS3**  
**Advanced**

Click on the icon to watch each level video



Once you get your certificate, please update your  
GoTeamUp Meny> My Account>Profile>Level



# Recommend US

Your experience is the key to invite new students to the club. You can referral your friends, and once they

**LSLife gives you the first group class for FREE!!**



**LSLIFE**  
London

Get £5 in to your credit, just sharing your Referral Code to any person you consider, you can share unlimited times

**GoTeamUp Menu>My account>Profile>Referrals**

That person, will get another £5 for its learning service with us

**Join us**  
**whatsapp**



## LSkaters

Find students and instructors all in the same chat. Best place to share your skating plans or join to the last minute events.



## News

Group organised by our instructors, you wont be able to talk but you will find the specific information with no chitty chat distraction.



You will be also added to a specific WhatsApp group for each group class

# How was your experience?

Your opinion is key for our Learning Services. We need your opinion to improve the students experience.

Please, leave a **Google Review**.  
We love stars and your feedback.

**Click Here**

Additionally, you can fill out an anonymous LSurvey, so we can get access to a more private review.

**Click Here**

# Thanks!

see you in the next class!

Don't hesitate to contact us if you need extra info:

[londonskate@lifelondon.com](mailto:londonskate@lifelondon.com)

[www.londonskate@lifelondon.com](http://www.londonskate@lifelondon.com)

Log in: <https://goteamup.com/p/4470673-london-skate-life-lslife/>



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