

1 Group Class (Schedule)

1.1 Booking and payments:

1.1.1 On the 89 days before the private lesson starts and the Registrations close 5 hours before group class. We only process payments through GoTeamUp. We do not accept cash.

1.1.3 Cancellation Cutoff: 5 hours before group class starts. Just click on the scheduled class and cancel it. No refunds will be offered for cancellations less than the 5hrs before the class. We do not provide your class back at least you have cancelled it at the appropriate time. Your money is held as a credit class until the expiration time. Or for an extraordinary time if it is agreed on LSLife admin.

1.2 Attendance: You can come to any group class of Fundamental Technique or Special Discipline using any class pass. The only restrictions are:

1.2.1 Level on Demand: All students have access to all the group classes but depending on the level required, the students need to skate like the video on demand. This information is available in the description of each group.

1.2.2 Ratio: Possessing a class pack does not guarantee a slot in the class. Classes are limited from 3 to 15 students per group class.

1.2.3 *COVID: Please DO NOT come to your class. Please cancel using the system and inform us as soon as possible via WhatsApp or email to LSCrew.*

2. Private Lesson (Appointments)

2.1 Booking and payment:

2.1.1 Select the time you might like and the instructor you prefer. And make the payment using GoTeamUp. Do not accept cash.

2.1.2 On the 89 days before the private lesson starts and the Registrations Close 24 hours before the private lesson is booked. We only process payments through GoTeamUp. Do not accept cash.

2.1.3 Expiration time: You have 6 months to take your private lesson.

2.1.4 Cancellation Cutoff: 24 hours before the private lesson starts. Just click on the appointment and cancel it. No refunds will be offered for cancellations less than the 24hrs before the lesson. Money will be kept as credit. Credit is held for a period of 12 months, you must use your credit in this period or it will expire.

COVID: Please DO NOT come to your lesson. Please cancel using the system and inform us as soon as possible via WhatsApp or email to LSCrew.

3. Data protection: We do not share your email, phone, photos, videos and personal details with third parties other than any parties requiring your information for the generation of discounts.

4. DBS: In order to guarantee our best service for vulnerable students, our instructors are DBS checked.

5. Liability Insurance: The club is insured against injury and accidents during all of our skating classes/lessons. This does not affect the club's liability should an accident occur. By attending skating classes you understand that skating is a sport with apparent personal injury risks that are outside the control of London Skate Life. By attending classes you confirm that you understand that London Skate Life cannot be held liable for any personal injury caused to you while participating in any of our skating classes.

6. Benefits: Free day once a month, student referral codes, slick willies discounts, students discount for trips, workshops and events.

7 Don't forget: You live in one of the rainiest cities in the world, so we cannot cancel our classes when it rains. We will share the covered location in advance through our WhatsApp groups and check the location in the group class schedule.

8. Learning Time: There are many individual differences between LStudents, different bodies, muscles, experiences, fears, goals, and time for practice. Irregular attendance and no extra practice out of the class will not improve your learning. We understand that coming to our classes is 20% of your learning, but if you only come for one hour and you do not practice during the week, or you come to a few classes and skip months, we cannot guarantee your learning and your level. Email us the word "dintu" and get a LSecret gift.

9. Ops, I have no skates: The club does not provide skates. We recommend that you buy your skates from our trusted shop Slick Willie's using the % discount from your class enrolment. We recommend that you train outside of your weekly class schedule and that you warm up before the class. Use of protective gear is required (wrist, elbow, knee pads), and the use of a helmet is recommended.

Thanks for learning with LondonSkateLife