



GROUP CLASSES-TERMS AND CONDITIONS

(Updated Version from December 2021)

Cancellation Policy: You have 6 days after your first class to cancel your group class service. We will discount the prorated class from it and leave the rest as credit for 12 months. We will hold it as credit and you can use it for other students or transform it into other services: Drop in the card, private lesson. If you do not communicate on time, we can't guarantee your money back. We reserve the right to cancel the group class in case any instructor is not available and we will add a prorated class credit to your account.

Duration: 1 class of 75min per week during 1 calendar month

Time: Same day and time per group (Bronze £60/month). You can extend your pack twice a week (Silver £100/month), three times per week (Gold £150/month) also you can get a Bronze for 3 months in advance (Platinum £150/3 consecutively months once a week) or if you are using the card then you choose the class.

Payment: We are cashless. All payments are business account-bank transfer processed. Please do not use SkateClass or a similar reference. The best reference is your email name and the code of the class.

Students: 12 students max per group.

Location: Tends to vary depending on whether an LStage, from season to season. We do not cancel the class due to bad weather conditions, we normally move the class to a covered place. (decided by the instructor in the WhatsApp group)

Level: We organise our groups from LStage 1: Beginner, LStage 2: Intermediate, LStage 3: Advanced, LStage 4: Expert, if you are not able to pass the Beginner Tests, we recommend you take Private Lessons so we consider you are First Timer, it means, no experience at all. Exceptions: We do not provide group classes for First Timers or Kids under 6 years old.

MetaLS Plan has a Class Back: If you miss one class, you will be able to get one class back (30 days expiration time since the missed class. It can't be taken in advance and it has to be taken in another class of the week, except the same class you normally attend. Only available if you enrol into the following month. (contact your instructor to book)

Free Class: Level: It starts from Beginner Level. If you are a complete beginner/First Timer we don't have group classes, only Private lessons (additional cost) Free class Form available.. Only 1 per customer.

Communication: We use WhatsApp groups to manage the relationship between the instructor and students of the same group. Please use it to communicate your attendance, send photos/videos or solve class questions. Please also use our Google Forms for new enrolment and EMAIL regarding Payments, Classes Back...

Gear: We don't provide inline or roller skates. Please, bring your own skates, and we suggest you also bring wrist guards and knee pads. If you do not have them you can rent from the shop, Slickwillies (not available yet because of Covid-19 restrictions).

More Info Terms and Conditions are available in the F.A.Q. menu section. By subscribing to a service, you confirm that you have read and agree to our Terms and Conditions. (revised and updated periodically)*

Public Liability Insurance £2 million

A signed and dated risk assessment and method statement to cover your sessions and a brief written policy on your emergency procedures (First Aid, Accident Reporting)

Evidence of UKCC Level 2 qualification or similar

Evidence of DBS checks if working with children or vulnerable adults.